

US-PAT-NO: 6073119

DOCUMENT-IDENTIFIER: US 6073119 A

TITLE: Method and system for banking institution interactive center

----- KWIC -----

Application Filing Date - AD (1):  
19971203

Detailed Description Text - DETX (88):

The overhead television channel selection function allows the user to select and play one of the television channel monitors (located above the video wall) on the user workstation. The user is presented with some representation of the n channel monitors, which clearly displays the following information: 1) the monitor number (e.g., 1-5); 2) the physical channel number (what channel is the box tuned to); 3) the logical channel name (e.g., call letters); and an icon/graphic associated with the logical channel (if there is no specific icon/graphic for some channel, a default icon/graphic is displayed with the logical channel name overlaid).

Detailed Description Text - DETX (104):

In an embodiment of the present invention, entire customer profiles are not kept; in this embodiment, IM and User W/S each point to different databases. These databases are used to extract information for reports necessary for each IC. The database linked to the User Workstation keeps track of customer usage information. This data includes: 1) the number of customer sessions per user workstation; 2) the number of error access (using invalid card); 3) the average session time; 4) the site traffic to various listed URLs and applications; 5) browser preferences; 6) special sites (i.e., subscription) traffic; 7) number of emails sent; 8) number of requests to bank call center; and 9) frequency of Usage.

Detailed Description Text - DETX (141):

The main categories of administrative functionality for the staff Workstation include: (1) Media Install; (2) Video Wall Template Control; (3) Channel Monitor Configuration; (4) User WS; (5) Report Manager; (6) Filter Maintenance; and (7) Backups. The functions included in each of these categories are described below.

Detailed Description Text - DETX (160):

The Channel Monitor Config category includes all functions relating to configuring the television monitors over the video wall and the information

**displayed for these monitors at the User WS.** The functionality for Channel Monitor config includes: 1) view current monitor/channel assignments; 2) pick a monitor and assign, including channel source, channel number, and channel name/icon; and 3) apply (notifies users of change) or cancel assignment.

US-PAT-NO: 6223292

DOCUMENT-IDENTIFIER: US 6223292 B1

TITLE: Authorization systems, methods, and computer program products

----- KWIC -----

Application Filing Date - AD (1):

19970715

Detailed Description Text - DETX (12):

FIG. 5 is a block diagram of a computer system 500 according to the present invention. In particular, the computer system 500 includes a client computer 501 including a browser 501' in turn including a client 501" which is plugged into the browser 501'. Computer system 500 further includes a web server 502 including a content data base 502' including documents, for example, and including a policy data base 502" containing at least one of (1) passwords relating to particular content or groups of content in content data base 502', (2) a bandwidth quota or policy for establishing a limit of data quantity over time (i.e., bits/second) permitted for a particular password, a particular user, and/or a particular video server, and (3) a stream quota or policy for establishing a limit of number of audio or video streams which are permitted for a particular password, a particular user, and/or a particular video server. Computer system 500 further includes a video server 503 including an interface 503' plugged in or integrated with video server 503, for enabling and facilitating communication with web server 502 to accomplish desired and predetermined authentication activities as well as, for example, user information tracking and billing services, which activities are performed, according to one embodiment of the present invention, by the web server 502 and, according to another embodiment by the video server in communication with the web server 502.

Detailed Description Text - DETX (13):

FIG. 6 is a flow chart of operation of a computer system 600 according to one embodiment of the present invention. In particular, a video server plays, pumps or streams 601 data to a client computer which thereby receives a selected or requested work or clip for video or audio streaming performance. The computer system 600 according to the present invention monitors the video server streaming activity and records 602, for each user and each stream, the applicable activities performed or performable by a client computer, including any recording of performance activities, and each discrete start, stop, pause, rewind and play event or process. The recorded information or selected parts thereof are subsequently repeated 601 for accounting, pay per view processing by a separate server, which, according to one embodiment of the present invention.